

## COVID-19 Update

Date: Monday 23<sup>th</sup> March 2020

To Our Valued Customers and Partners,

Much has changed since my last update on March 16<sup>th</sup> however the safety and health of our employees, customers, vendors and their families continue to be of primary importance to all of us. As such, we have updated our local guidelines and are observing all COVID-19 protocols and recommendations provided by NSW Health.

Given the guidelines at this point, we understand that Preformed Line Products is designated as a critical supplier. We manufacture and distribute goods necessary for the continued and immediate operation of other essential infrastructure and businesses in energy and communications network sector. This includes Essential Energy in NSW, Ergon and Energex in Queensland, Powercor in Victoria, SAPN in South Australia and Western Power in WA. Separately we manufacture and distribute products that allow the NBN to continue to provide services to their customers.

Our products specifically protect and support the transmission and distribution of electric power and fibre optic communication lines. Furthermore, our products are essential for our customers to keep their grids and communication networks (both wired and wireless) operating effectively. If our products are not produced, it is possible certain power lines may not be repaired in case of failure. Unfortunately, after the bushfires in January, many of our customers are still repairing their networks and these products are essential for those repairs.

### Efforts to Minimise the Spread of the Virus:

To improve hygiene and minimise the spread of the virus, we have implemented the following:

1. All business travel and offsite meetings have ceased
2. Only essential contractors or visitors to site are allowed
3. All carriers, couriers and visitors are immediately required wash hands thoroughly
4. Staff have been trained in social distancing and how to reduce the spread of the virus
5. About one third of all staff are now working remotely and self-isolating
6. Onsite employees are separated into four working teams
7. We have moved to two shifts to further disperse production employees
8. We have implemented a robust and strict self-isolation policy in line with government guidelines that aims to prevent PLP employees from attending work, meetings or customer sites if they have arrived in Australia or knowingly been in contact with a confirmed case of the virus

At this time, we remain open with our ability to manufacture and source product supported by our 23 operations in 21 countries. Our goal is to continue to serve you and your business with the products and service you have come to expect from us, in as seamless a manner as possible. If at any time, this should change we will, of course, notify you immediately.

Please do not hesitate to contact us with any specific questions and while we ride out this storm together, stay safe, stay healthy and look after each other.

Regards,



Stephen Haller  
**Managing Director**